Customer Profile

Gorman-Rupp Gains Fast ROI with Infor SyteLine

Facts at a glance.

Solution: ERP
Products: Infor™ SyteLine
Industry: Equipment
Country: USA

"Products by Infor's competitors are very expensive, not just in up-front costs, but in ongoing costs every year. Infor SyteLine is affordable and a better value."

—Patrick Wischmeier, Director of IS, Gorman-Rupp

About the company.

The Gorman-Rupp Company designs, manufactures, and sells pumps and controls for various uses around the world, including water, wastewater, petroleum, mining, agriculture, fire protection, flood control, and military applications. Founded in 1933 and based in Mansfield, Ohio, the company manufactures over 4,000 different models of pumps. To learn more, visit www.gormanrupp.com.

Challenges.

- Maintain optimum inventory levels to satisfy sales goals for more and manufacturing and production goals for less.
- Keep pace with increased customer demands and orders while avoiding backlogs.
- Reduce production time.
- Increase customer satisfaction.
- Expand visibility into supply chain.

Benefits.

- Gained real-time visibility into planning, scheduling, and production across the enterprise, improving decision-making.
- Automated and streamlined processes that reduced production time and increased productivity.
- Significantly reduced inventory levels while completing customer orders on time.
- Easily integrated Infor SyteLine with other Gorman-Rupp applications.
- Experienced improved customer satisfaction.

"With Infor SyteLine, we've seen ROI in reduced inventory levels and lower production time, because all processes are more streamlined—from creating the quote through collecting cash from the customer. Information is also readily available to our customers, as well as to those within our company."

—Patrick Wischmeier, Director of IS, Gorman-Rupp

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